## **Client Testimonials**

You have received a new rating at <u>www.HomeGauge.com</u> Rating: 10

Comment: Tom, thank you so much for coming and performing the inspection today, it is an excellent job. We highly appreciate your help with decades of experience, and your time and willing in educating me and showing me all the details you noticed, that's very helpful and informative. The home owner handbook is also a great resource for future reference. Again, thanks for your help, we really appreciate your insight in finding all those different issues with the house. Best regards, Yilei

You have received a new rating at <u>www.HomeGauge.com</u> Rating: 10

Comment: Thorough, professional and knowledgeable. Tom took his time to ensure that every part of his inspection was complete. I was very pleased with every aspect of the inspection. Tom was wonderful to work with

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Comment: My fiancé and I cannot express enough how great it was to work with Tom. He was extremely profession and left no stone unturned. He showed up on time and didn't rush thru the inspection. He made sure that we understood what he was going to look at and explained why he was doing so. There was so much to cover it could have been overwhelming, but Tom was able to break it down to make everyone feel at ease. He treated the home he was inspecting for us as it was his own. He came with indoor / outdoor shoes as well as additional clothing as to not bring into the home any dirt as he needed to enter into very small crawl space. The 2 inspection results (a complete full report with pictures as well a summary report) came the next day and where complete without any issues. There are very easy to understand! Thanks again Tom!

You have received a new rating at <u>www.HomeGauge.com</u>

Rating: 10

Comment: Tom, Thank you for the fantastic, thorough inspection of my new home. I appreciate the time you spent checking the entire home, the detailed explanations, advice and tips you provided to keep the home safe and in top shape. Job well done. Thanks again, - Irfan

Thanks so much, Tom! And, thank you for being so great to work with on the inspection. We so appreciate how thorough the inspection report you provided is! Best, Cori

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Comment: Tom was very thorough and knowledgeable as we moved throughout the house. He pointed out all areas of concern and provided detailed and understandable explanations. He took his time to answer all of my questions and to be sure that I understood how all of the systems in the house work. For items which required repair, he detailed not only the work involved for the repair, but also what should be done to prevent the issue from recurring. I highly recommend Tom Myers as a qualified home inspector.

Tom, thank you so much for your time today! You were very thorough and I really appreciate that! Thank you, Amy

You have received a new Gauge at www.HomeGauge.com Rating: 10

Comment: "I enjoyed shadowing Tom during the house inspection. He was very thorough and informative. I learned so much about the house and even some general house maintenance information. He easily surpassed my expectations!"

"Hi Tom, I feel really lucky to find you to inspect my home, and I am very impressed by your expertise. I will recommend you to all my friends. Thank you so much for your help. Best Regards, Li "

"Dear Tom, Thank you so much for your wonderful home inspection at xxxxxxx in Arlington Heights. Rob and I greatly appreciate your thoroughness, care, and assistance! Also, thank you for the well-written and detailed reports. It was a pleasure working with you, and we will definitely pass your contact information on to others who are in need of a home inspection. In gratitude, Lindsay & Rob"

"Hi Tom, I can't thank you enough for doing such a great job with the kids. They did look like deer in headlights at thebeginning but by the end they felt like confident future homeowners. Even Sarah (who said she wouldn't spend time in the basement) popped out of the basement and said she was learning "so much". I am eternally grateful."

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Comment: "Tom arrived the site before I did and started inspecting the exterior of the home. When I arrived, he had asked if I had any major concerns and he did an excellent job inspecting them. During inspection, whenever he sees a concern, he explained the problem to us. I feel confident that he did not miss a step. When it came to answering our questions, Tom had the most through and confident answers. Tom is such a nice person and explained everything he was doing. He takes time and goes extra mile to walk us through the details of each and every corner of the house, which was reassuring for us as first time buyers. The report arrived next day afternoon. It was very extensive and detailed, exactly what I was looking for. Very pleased. Tom, Thanks for being so professional and doing such a wonderful job."

"Tom, appreciate your feedback. You probably know this already but I am glad Rick recommended you. Thanks for going above and beyond during the inspection and now afterwards too!"

"Tom, thanks! The report is very comprehensive and understandable. This gives me all the information I was hoping for and will be very helpful in setting some priorities. You do great work and will be sure to tell my friends and family when they need an inspector. Thanks again! Jack"

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Rating: 10

Comment: Tom is the best ever! You pretty much receive an instruction manual for your new house with the inspection!"

"You have received a new Gauge at www.HomeGauge.com Rating: 10

Comment: We just want to thank Tom for his time and how thorough he was with our inspection. He really took his time and informed us and provided a detailed report that is really helpful for us as we buy our new home. We would recommend Tom to our friends and family and use his for any future inspections we may need!"

"You have received a new Gauge at www.HomeGauge.com

Rating: 10

Comment: Excellent inspector, he allowed us to tag along for every part of the inspection, even in the crawl space (once he made sure it was safe) and took the time to explain every detail (very helpful if its your first home), not only of the problems but also of the important things to consider for future renovations a spots to keep an eye on. if that wasn't enough he gave us a book with a wealth of information about every aspect of the house (from the theory, common problems and repairs) Overall an excellent inspector, who I would not hesitate to recommend"

"Tom, thank you very much for the thorough inspection. Your knowledge and professionalism is greatly appreciated. The detailed report not only serves to point out possible problem areas but also will help me maintain this home for years to come. I really learned quite a lot today. The whole experience was well beyond my expectations. Nice to see people take pride in their work. I will call if I have any further questions. John – Arlington Heights

"Thank you very much for such a thorough home inspection yesterday. I know that with us being first time home buyers, we have a lot of questions and concerns, so we really appreciated your patience and thoroughness when explaining everything to us. Thank you!!!" Christina and Jeff – Round lake

Tom. Thank you. I'm able to use the link to see the inspection report. My agent has also taken a look at it. I will let you know if there are any questions. I took a quick peek and everything seems very clear and easy to understand. That binder you gave me is also very helpful, and will be great for reference. .....Thank you again. It was very informative to be present at the inspection and learn a few things about how I should be maintaining the unit, in addition to items I need addressed by seller. I will recommend you highly to anyone in need of an inspector in the future." – Julie – Streamwood

"Hi Tom, you are the best! Thank you so much. I really appreciate your hard work. I will definitely recommend you to my friends." Vivien – Wilmette

"Tom - It was such a pleasure meeting you yesterday. Thanks so much for your patience as I followed you throughout the inspection, and for taking the time for a thorough explanation to my many questions and for listening to and addressing my concerns. I know that I caused the inspection to take longer than planned but as I said, my daughter's wise use of \$, and getting into the right house, is of great importance to me. So again, thank you for understanding... I am extremely impressed with your report. I am also happy that you have commented that this seems to be a good house for Ashley and Todd. I, too, think that if the repairs are done by the seller, they will have gotten a nice property.....

Tom, thanks again. I am so grateful to Mike for recommending such a professional, knowledgeable, and very nice person to go through the property as you did." Mary – Palatine

"Hi Tom, thanks for your very thorough and detailed inspection and nicely put report. I know they are top notch because my realtor and attorney all tell me that's the best they've ever seen and would recommend/use your service in future. I'm sure you've heard similar compliments before." Nanbo – Rolling Meadows

"Hi Tom, I just finished reading the report and looking at the photos. I haven't printed anything up but I have seen and read it all. Thanks to your careful and thoughtful explanations yesterday, I think I understand everything in the report. I can't think of anything that was left out of the report. I will definitely update you on what happens with the structural engineers report. I really appreciate all the time you spent pointing things out and explaining them to me...." Sandy – Park Ridge

"Tom, thank you so much for your follow up and note. It has truly been a pleasure working with you and we appreciate all of your time and effort. You have made this whole experience more manageable" Christy – Chicago

"Tom - Thank you so very much for such a thorough inspection yesterday and for all the useful information (including the contractor recommendation)....." Larry and Suzanne – Arlington Heights

"Thanks again for all your help and explanations. Jeff and I really appreciated your expertise and guidance. We hope that we will be able to work the findings out with the seller. Thanks, Michelle"

"Tom,, got your report and pictures. We definitely have some things to consider and clear up with the sellers before we commit one way or the other on this property. I want to thank you for your thoroughness

and your patience in explaining your findings to me and your willingness to allow me to be your shadow through the process. It was very educational for me and appreciated all your insight and suggestions... I may need to contact you for some contractors you might recommend to either provide estimates or do the actual work if we go ahead with the purchase... thanks again... Greg" – Palatine

"Tom, Got the e-mails. Thanks for the great service. I appreciate your expertise." Jeffrey - Palatine

"Tom: Thanks! It was a pleasure meeting with you as well, and we very much appreciate all your help and knowledge. I think I speak for both Grace and I when I say that we would not hesitate to recommend your services to our friends in the future, should they need a home inspector." - Ron – Park Ridge

"Hi Tom, I meant to send you a thank you email earlier this week - Thank you very much for your services. I think the focus of your summary combined with the pictures makes your report extremely valuable. How could a seller dispute your objective evidence? Thanks for putting us in a great position as buyer." Phil – Palatine

"Tom, yes, got everything just fine. Thank you for doing such a thorough job with our inspection. The information was invaluable to us, both for feeling good about our decision to buy, and for know what we can do to make the house better/safer. Hope to work with you again, and we'll certainly recommend you whenever we can." Shawn

"Thanks very much for everything. Your thoroughness and attention to detail ease my mind as I approach this purchase. It was very nice meeting you." Romi

"Thanks for your expeditious preparation of this report. We were pleased to meet you as well.....A professional who is respectful on one's home and communicates well. Regards, Tony & Kelly"

"Tom, I have received all the PDF files without any problems. Opened fine and printed without a hitch. Sue and I wanted to thank you for your professionalism and expertise this morning. We of course have a decision to make regarding the property and will this weekend. I want you to know that we will highly recommend you to others and will probably be calling you again in the future. Thanks again for everything!" - Don and Sue

"Tom, I cannot begin to tell you how much both of us appreciated all the time and energy that you put into our home inspection. You were incredibly thorough, and took so much time with us - answering all of our questions. You truly have a passion for your work, and it shows. I will forward your name to anyone I know that needs an inspection - you were amazing. Looking forward to reviewing the report in detail, Thanks again, Laurie"

"Hello Tom: Thanks for sending the reports. I'll read them over and get back to you if I have any questions. You really did a thorough inspection and I appreciate the time you took to explain everything to me. I'll be sure to keep your name and number if I need your help in the future. Thanks again, Luisa"

"Many thanks for this outstanding report. The most thorough and professionally presented we've ever encountered. It appears that the outward cosmetics seem to overshadow some important structural and systematic problems with this home! Many thanks again for your attention to detail and your availability on such short notice. We will make sure that Kevin sees the detail of work. Sincerely, Marlene and John"